# **ExploreGen: Large Language Models for Envisioning the Uses and Risks of AI Technologies**

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#### **Abstract**

Responsible AI design is increasingly seen as an imperative by both AI developers and AI compliance experts. One of the key tasks is envisioning AI technology uses and risks. Recent studies on the model and data cards reveal that AI practitioners struggle with this task due to its inherently challenging nature. Here, we demonstrate that leveraging a Large Language Model (LLM) can support AI practitioners in this task by enabling reflexivity, brainstorming, and deliberation, especially in the early design stages of the AI development process. We developed an LLM framework, ExploreGen, which generates realistic and varied uses of AI technology, including those overlooked by research, and classifies their risk level based on the EU AI Act regulation. We evaluated our framework using the case of Facial Recognition and Analysis technology in nine user studies with 25 AI practitioners. Our findings show that ExploreGen is helpful to both developers and compliance experts. They rated the uses as realistic and their risk classification as accurate (94.5%). Moreover, while unfamiliar with many of the uses, they rated them as having high adoption potential and transformational impact.

#### Introduction

In today's fast-paced tech world, balancing innovation with responsibility is essential (Sraml Gonzalez and Gulbrandsen 2022; Owen and Pansera 2019). As Artificial Intelligence (AI) spreads across areas like healthcare and finance, it is crucial to understand its uses and potential risks relating, e.g., to data privacy, security, and fairness (Davenport and Kalakota 2019; Goodell et al. 2021; Dignum 2019; Tahaei et al. 2023). Business developers and engineers seek opportunities to employ the latest AI trends ahead of their competitors (Phaal, Farrukh, and Probert 2004), while researchers take part in a similarly fast-paced environment to publish their latest AI discoveries. In both roles, these AI practitioners are faced with increased need to envision potential uses, as well as risks and benefits of the technologies they are developing, and to produce AI impact assessment reports (Stahl et al. 2023). Given the increasing number of AI regulations (Smuha 2021), AI compliance experts also face the task of supporting their colleagues in assessing the regulatory risks and compliance of AI technologies. The process of cataloging AI uses and associated risks is both challenging and time-consuming (Moraes, Almeida, and de Pereira 2021; Liang et al. 2024; Hassel and Özkiziltan

2023). Recent research shows that AI developers struggle with detailing uses and impacts for model cards (Liang et al. 2024) and data cards (Yang, Liang, and Zou 2024), as well as for the broader societal impacts sections now mandated by some of the top AI conferences (Nanayakkara, Hullman, and Diakopoulos 2021; Prunkl et al. 2021; Ashurst et al. 2022). Recommendations to support AI practitioners with envisioning the impacts of their technology include encouraging reflexivity, including constructive and data-driven deliberation (Ashurst et al. 2022; Prunkl et al. 2021; Yang, Liang, and Zou 2024).

Our research responds to this challenge by exploring the use of Large Language Models (LLMs) to generate AI technology uses and their risk assessments based on the EU AI Act (European Comission 2024). This aims to support AI practitioners during the initial phases of the AI design process, including reflexivity, brainstorming, and deliberation. While LLMs have demonstrated utility in diverse applications (Gilardi, Alizadeh, and Kubli 2023; Wu, Terry, and Cai 2022; Dowling and Lucey 2023; Byun, Vasicek, and Seppi 2023), their suitability for two specific tasks-identifying potential uses of a given AI technology and conducting legal risk assessments of its uses—remains an open question. Our aim is not to produce an exhaustive list of uses for a given AI technology, nor to provide a definitive risk classification. Instead, we aim to investigate whether LLMs can generate outputs of sufficient quality to support AI practitioners in envisioning the impacts of their technology, particularly focusing on less well-researched uses. On one hand, LLMs might generate unrealistic use cases or ones that practitioners are already familiar with. On the other hand, the extent to which LLMs can accurately map legal regulations to specific AI uses, if at all, is yet to be substantiated.

This paper aims to evaluate LLMs for these specific goals. We explored them using OpenAI's GPT-4 (OpenAI 2023), making two main contributions (Figure 1):

1. We designed an LLM framework (*ExploreGen*) incorporating novel prompt elements—a set of curated *domains* to generate a variety of uses, and *risk concepts* proposed by Golpayegani, Pandit, and Lewis (2023), framing each use along these concepts for risk assessment (*UsesGen*). *UsesGen* classifies generated uses into realistic (existing and upcoming) and unlikely (hallucinations) with Chain-of-Thought (CoT) reasoning (Wei et al. 2022), retaining

only *realistic* ones. These uses are then classified into prohibited, high-risk, and limited or low-risk categories according to the EU AI Act (*RiskLabelling*). Additionally, we processed 3M Semantic Scholar papers, to uncover  $\sim 12\%$  among the identified uses, which were overlooked by the scientific literature (*OverlookedFilter*).

2. Using Facial Recognition and Analysis (FRA) technology as a use case, we *evaluated* our framework by assessing six aspects: (I) whether it generates realistic uses, (II) literature coverage of the generated uses, (III) familiarity of AI practitioners with these uses, (IV) adoption potential, (V) transformational impact, and (VI) accuracy of risk classification and perceived riskiness by AI practitioners.

To perform the evaluation, we conducted a scoping literature review, and nine user studies with 25 AI practitioners (12 AI developers and 13 AI compliance experts). We found that *UsesGen* generated realistic uses, covering 96% of the literature uses identified through the scoping review (I-II). AI practitioners reported low familiarity with the uses, especially the overlooked ones (III). They considered the uses somewhat to very likely to be adopted (IV) and to have a high transformational impact on business operations or people's lives (V). Compliance experts found that RiskLabelling correctly classified the risk of uses based on the EU AI Act with a 94.5% accuracy. Although over 50% of the FRA uses were classified as high risk or prohibited, AI developers, who were not presented with the classification, perceived most uses as only slightly risky for society and not at all for the environment. Lastly, thematic analysis of open-ended responses during in-person interviews revealed that both AI developers and compliance experts found ExploreGen helpful for ideation, brainstorming, and deliberation of AI uses and their risks and benefits. Compliance experts found it directly useful, while developers recommended adjustments to better suit their needs.

## **Background & Related Work**

First, we present background on assessing impacts of AI technology, followed by a glimpse on the emergent AI regulations, and we finish with prior work leveraging LLMs for various tasks.

#### **Assessing Impacts of AI Technology**

AI impact assessments (AIIAs) are recommended as a tool to recognize both the beneficial and adverse effects early in the AI technology development process, aiming to predict and evaluate the impact that new digital technologies have on all stakeholders. Stahl et al. (2023) reviewed literature and identified 38 proposed AIIAs, including DataSheets for Datasets (Gebru et al. 2021) and methods inspired by environmental impact assessments (Calvo, Peters, and Cave 2020). However, despite the proliferation of proposed AIIAs, developer teams often encounter difficulties initiating AI impact assessments (Buçinca et al. 2023) and require additional guidance throughout this process (Wang et al. 2023).

An important challenge faced by AI practitioners when performing AI impact assessments is mapping the intended and unintended AI uses (Liang et al. 2024; Yang, Liang, and Zou 2024; Prunkl et al. 2021). For example, recent research on 32K model cards posted on the HuggingFace platform (Liang et al. 2024) shows that while most cards detail *Training Information*, sections on *Intended Uses* and *Bias, Risks, and Limitations* have lower completion rates (17-23%). Similarly, Yang, Liang, and Zou (2024) found that in Data Cards also hosted on HuggingFace, the section on *Considerations for Using the Data* receives the lowest proportion of content (only 2.1% of the card's text length).

As another means of reflecting on potential positive and negative consequences of AI models, broader societal impacts are introduced as a requirement by leading AI conferences (e.g., the Conference on Neural Information Processing Systems (NeurIPS)) (Nanayakkara, Hullman, and Diakopoulos 2021). However, researchers also struggle with filling in such sections due to the inherently difficult nature of the task and high opportunity costs (Prunkl et al. 2021).

Conventional methods to understand the uses and scope of AI technology include systematic and scoping reviews, which are useful for mapping fields of study (Peters et al. 2015; Loncar-Turukalo et al. 2019). For instance, Moraes, Almeida, and de Pereira (2021) combined literature review with news media research to unveil FRA applications in (semi-)public spaces in Brazil and the associated risks. Similarly, Hupont et al. (2022) reviewed scientific papers and company portfolios to identify 60 facial processing applications, which were then assessed for risk level according to the EU AI Act. However, these methods, while insightful, are resource-intensive, demanding both time and expertise (Arksey and O'Malley 2005).

Moreover, even when the uses of AI are known, they can bring unanticipated challenges, from privacy and security issues (Li et al. 2023; Ekambaranathan, Zhao, and Van Kleek 2021) to distorting human beliefs (Kidd and Birhane 2023), excessive dependence that could diminish crucial human skills (Byun, Vasicek, and Seppi 2023; Lu and Yin 2021), and negative environmental impacts (Rillig et al. 2023), as well as impacts on human rights and society (Mantelero 2022). Anticipating such challenges and broader, systemic impacts of technology remains a significant challenge for AI practitioners (Prunkl et al. 2021; Yang, Liang, and Zou 2024; Weidinger et al. 2023).

#### Regulating AI

The pervasiveness of AI, along with the potential risks discussed above, has intensified calls for regulatory oversight (Tahaei et al. 2023; Borenstein and Howard 2021). The first binding regulatory response is the European Commission's AI Act (European Comission 2024), which aims to balance fostering innovation with protecting rights and societal values. The Act covers a spectrum from low-risk to prohibited AI applications, prohibiting those that can harm individuals or manipulate behaviors, such as social scoring by public authorities. It also allows for extending the scope of prohibited and high-risk uses, recognizing that AI regulations must evolve alongside technology (Hutson 2023).

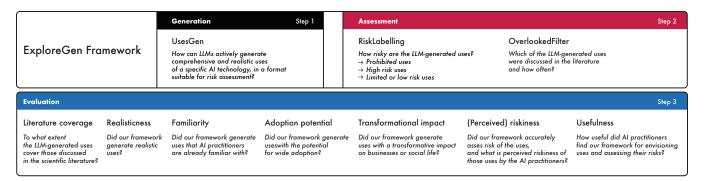


Figure 1: Our methodology consists of three steps. In the first two steps, *ExploreGen* performs (*i*) *generation* (*UsesGen*) of various uses for a given AI technology, and their (*ii*) *assessment* (*RiskLabeling*, *OverlookedFilter*) in terms of the risks based on the EU AI Act, and determining whether they are discussed or overlooked in previous literature. In the last step (*iii*), we did the *evaluation* of the generated uses and their risk classification, including the realisticness of the uses, risk assessment accuracy, and usefulness for AI practitioners in envisioning the impacts of AI technology.

Other regulatory frameworks include the US Office of Science and Technology Policy (OSTP) Blueprint for an AI Bill of Rights, China's Interim Measures for the Management of Generative AI Services, and the UK's proinnovation approach to AI regulation.

To sum up, the dynamic nature of AI poses a challenge in its impact assessment, particularly in identifying its myriad uses and ensuring thorough risk assessments. We propose to leverage LLMs to partly tackle these challenges.

## **Large Language Model Applications**

LLMs have already demonstrated their usefulness in a variety of tasks. These range from text annotation (Gilardi, Alizadeh, and Kubli 2023) to assisting with creative and argumentative writing (Lee, Liang, and Yang 2022) and potential for providing help for mental health issues (Sharma et al. 2023). LLMs offer insights that surpass general public knowledge (Gilardi, Alizadeh, and Kubli 2023), show promise in human-AI co-creation processes (Wu, Terry, and Cai 2022; Lee, Liang, and Yang 2022), brainstorming assistants (Lukowicz et al. 2023; Bouschery, Blazevic, and Piller 2024), and have the potential to support *interpreting regulatory texts* (Zheng et al. 2023; Cui et al. 2023).

To achieve the desired output from LLMs, it is important to employ best practices in prompt engineering, such as Chain-of-Thought reasoning, using appropriate roles, and providing cues and examples to guide the model's output (Wu, Terry, and Cai 2022; Shieh 2023). However, LLMs also introduce their own AI risks, including biases associated with the training data (Luccioni et al. 2024) and hallucinations (Mittelstadt, Wachter, and Russell 2023), which need to be carefully considered in each application.

## Methodology

For our framework's development and assessment, we focused on Facial Recognition and Analysis (FRA), a well-established yet controversial technology due to its known risks (Zhang, Feng, and Sadeh 2021; McClurg 2007), and a contentious topic during the development of the EU AI Act

(Hupont et al. 2022).

## Designing ExploreGen

We selected GPT-4 due to its top-ranking performance, as shown in leaderboards (LMSYS 2024).

Generating Uses (UsesGen). To generate a list of various uses (Figure 1, Framework, Step 1), we specified five elements in UsesGen (Appendix, Figure 4): system role, instructions, risk concepts, definitions of being realistic, domains, and examples.

The system role has been shown to improve the quality of the output, as it allows to generate content from specific perspectives (Giray 2023). We assigned the role of a "Senior [Technology X] Specialist and Evaluator" and described its main tasks as "reviewing, and cataloguing the diverse applications and use cases of [Technology X] across multiple domains, and conducting exhaustive research and analysis".

We then followed with the three-part *instruction*: (i) to create a comprehensive and self-explanatory JSON (JavaScript Object Notation) list detailing particular use cases or applications of [Technology X], (ii) to provide precise descriptions for each concept, and (iii) to categorise the LLM-generated uses into 1) *already existent*, 2) *upcoming*, and 3) *unlikely*, along with a one-sentence justification for each use categorization (enacting the *CoT reasoning*).

We asked for each use to be generated along the five concepts proposed by Golpayegani, Pandit, and Lewis (2023):

- 1. *Domain*: "The area or sector the AI system is intended to be used in" (e.g., education).
- 2. *Purpose*: "The objective that is intended to be accomplished by using an AI system" (e.g., attendance tracking).
- 3. *Capability*: "The capability of the AI system that enables the realisation of its purpose and reflects the technological capability" (e.g., identify students' faces and match them with database).
- 4. AI user: "The entity or individual in charge of deploying and managing the AI system, including individuals,

- organisations, corporations, public authorities, and agencies responsible for its operation and management" (e.g., schools).
- 5. *AI subject*: "The individual directly affected by the use of the AI system, experiencing its effects and consequences. They interact with or are impacted by the AI system's processes, decisions, or outcomes" (e.g., students).

To aid the realisticness categorisation, we also provided the *definitions* of the three categories of being realistic. Already existent uses were defined as currently implemented and well-established uses. Upcoming uses were defined as being under current development, being researched, or subject to discussions without being implemented or being severely limited in practice due to various reasons. Lastly, unlikely uses, introduced to capture hallucinations, lack value, usability, applicability, or practicality, or are deemed unnecessary, impossible, incoherent, or unrealistic.

To further guide UsesGen we requested the AI technology uses across a broad set of domains. Without such a request, the uses generated by the LLM would encompass the most common and well-known FRA uses, since LLMs suffer from exposure bias (Wu, Terry, and Cai 2022). The domains served as a cue in our prompt. Our procedure for listing a broad set of domains was as follows. First, domains were derived from the EU AI Act's Annex III (e.g., "Education and vocational training"), along with 32 domains that were not explicitly listed but were mentioned in the EU AI Act text or its Amendments (e.g., "Social Media" from Amendment 51 stating: "The indiscriminate and untargeted scraping of biometric data from social media [...] add to the feeling of mass surveillance [...]"). Moreover, we derived additional domains from a focus group using a think aloud protocol (N=8) to ensure capturing all significant domains beyond the EU AI Act. The session was with our research group (3F, 5M, mean age: 31.8, SD: 6.74, range: 22-45). We used a Miro board and asked the participants to think of domains that affect their lives along the five levels of the Social-Ecological Model (Golden et al. 2015): individual, interpersonal, institutional, community, and public policy. This resulted in an additional 6 domains that were not yet covered by the previous list of 40 domains, resulting in the final 46 diverse domains (Appendix (B)).

To complete the prompt, we carefully crafted five examples (employing few-shot learning (Brown et al. 2020)) striking a balance between providing a diverse range of examples and keeping the prompt at a manageable context length (Liu et al. 2024). The output also requires the label for the realisticness of the use. For example, "FRA for medical diagnosis" was categorised as an upcoming use, along with the justification saying that it has the potential to revolutionise healthcare, yet successful integration depends on resolving privacy, regulatory, and trust-related issues. We placed the examples section at the end of the prompt, as examples can not only illustrate the desired input-output relationships, but also aid the model's context comprehension and response expectations (Brown et al. 2020).

#### Assessing the Risk of Generated Uses (RiskLabelling).

To enable risk assessment as per the EU AI Act (Figure 1, Framework, Step 2), we specified five elements (Appendix, Figure 5): system role, instructions, legal documents, placeholder for a list of uses, and output structure.

We started the prompt by selecting the *system role* of an "Experienced Judge who works in the field of AI technology regulation", and described the role further: "You are thoughtful, decisive, experienced and conscientious. You have access to the entirety of the EU AI Act".

We then provided the *instructions* to classify the uses by utilising the *CoT reasoning* by requesting to first expand the concise FRA use into a description of a hypothetical AI system that employs it. We then followed with the requests to consider the EU AI Act and its amendments (European Comission 2024) provided in *input*, and to classify the system as "prohibited", or "high risk", or, otherwise, as "limited or low risk".

The prompt was then provided with the *placeholder* for AI technology uses for which the risk assessment should be performed.

Finally, we requested the *output structure* of the risk classification to encompass:

- 1. *Description*: Provides a clear understanding of the intended use of the AI system.
- 2. *Classification*: Outcome of the classification which can be either prohibited, high risk, or limited or low risk.
- 3. Relevant Text from the Act: If applicable, a quote from the EU AI Act is included, along with a relevant amendment or section to provide legal context.
- 4. *Reasoning*: Explanation that rationalises the specific risk classification of the inputted AI use.

Table 1: LLM-generated uses overlooked by the research literature. For full details of these uses, see Appendix, Table 4.

#### Use ID. Use Description

- 27. Validate remote worker identity online.
- 52. Recognize customers, tailor services.
- 68. Identify watchlisted individuals at borders.
- 69. Verify asylum seeker identities.
- 70. Prevent voter fraud via identity verification.
- 80. Authenticate energy facility personnel access.
- 83. Verify military personnel identities.
- 84. Identify threats in crowds by military.
- 88. Identify citizens for personalized services.
- 91. Secure embassies by identifying visitors.
- 98. Authenticate emergency responders' identities.
- 104. Verify cargo access by authorized personnel.
- 108. Control access to restricted urban areas.
- 114. Verify access to protected environmental areas.
- 118. Identify illegal loggers.
- 120. Verify access to climate-sensitive areas.

Assessing the Literature Coverage of Generated Uses (OverlookedFilter). To assess which of the LLM-generated uses were discussed in the literature (Figure 1, Framework, Step 2), and possibly uncover overlooked ones by the literature, we collated all the 200M papers from Semantic

Scholar's May 2023 dump.<sup>1</sup> We then filtered the papers to those being written in English, and having both the title and abstract fields available, resulting in 3M papers.

Next, we embedded the title + abstract field for each of the articles, as well as the description of each of the LLM-generated use using all-mpnet-base-v2 sentence-transformers (Reimers and Gurevych 2019) model. This model is trained using a self-supervised contrastive learning, by fine tuning the pretrained microsoft/mpnet-base model on above 1 billion sentences. Upon pairing each use with the paper with the maximum similarity of their embeddings, we then manually explored which similarity threshold will yield use-paper pairs such that the paper's abstract indeed discusses the use. We explored  $\{95^{th}, 99^{th}, 995^{th}, 999^{th}\}$  percentile thresholds, until we concluded that the  $999^{th}$  percentile one yielded 3,295 papers, which indeed discussed paired FRA uses.

The top frequent venues in which these papers are published include: arXiv.org, International Journal for Research in Applied Science and Engineering Technology, IEEE International Conference on Systems, Man and Cybernetics, ACM Multimedia, Interspeech, PLoS ONE, IEEE/ACM International Conference on Human-Robot Interaction, and Computer. The most commonly discussed uses are: Secure access control, use #1 discussed by 291 articles, Detecting driver fatigue through facial analysis, use #134 discussed by 251, and use #60, Using diverse facial data to refine algorithms, discussed by 189 articles.

## **Evaluating ExploreGen**

This section outlines the process of evaluating our Explore-Gen framework (Figure 1, Framework, Step 3). The goal of our framework was to generate realistic uses of a given AI technology, such that AI practitioners are not familiar with all of them, and to accurately classify their risks based on the regulation. Moreover, the generated uses should exhibit potential for adoption and transformational impact.

To ascertain the effectiveness of the framework at meeting this goal, our evaluation ought to answer seven questions:

- I. Literature coverage. To what extent the generated uses cover those discussed in the scientific literature?
- II. Realisticness. Did our framework generate realistic uses?
- III. Familiarity. Did our framework generate uses AI practitioners are familiar with?
- IV. *Adoption potential*. Did our framework generate uses that have a potential for adoption?
- V. *Transformational impact*. Did our framework generate uses that have a transformation impact?
- VI. (*Perceived*) *riskiness*. Did our framework accurately asses risk of the uses, and what is perceived riskiness of those uses by the AI practitioners?
- VII. *Usefulness*. How useful did the AI practitioners find our framework in assisting with their tasks of envisioning AI uses and assessing associated risks?

**Metrics.** We then defined six quantitative and one qualitative metric to answer these questions.

The first metric assessed the *coverage* of the generated use cases in relation to those discussed in the literature. It was measured as the percentage of matches with the ground truth (GT), which we derived from a scoping review of FRA use cases (Appendix C). Two authors independently conducted a manual assessment, categorizing each generated use case as either matching or not matching the ground truth list.

The second metric assessed the *realisticness* of the generated uses. We measured it by calculating the agreement between the realism labels assigned by the LLM and those given by the participants in the user study.

The third metric assessed participants' familiarity with the generated uses. It was measured through a question: "How frequently do you encounter references to this use in your professional life?" evaluated on a 7-point Likert scale from 'rarely' to 'always'.

The fourth metric assessed practitioners' perceptions about the real-life *adoption potential* of the LLM-generated uses. It was measured through a question: "How likely it is that this use will be widely adopted in the near future?" evaluated on a 7-point Likert scale from 'very unlikely' to 'very likely'.

The fifth metric assessed AI practitioners' perceptions of the potential *transformational impact* of the LLM-generated use cases. It was measured by asking, "How likely is it that this use will fundamentally change the way businesses operate or people live?". Participants rated this on a 7-point Likert scale from 'very unlikely' to 'very likely'.

The sixth metric assessed AI practitioners' perceptions of the *riskiness* of the use cases in terms of their potential societal and environmental adverse impacts. It was measured by asking both AI developers and compliance experts to answer how risky do they consider the use "for society as a whole" as well as "for the environment". These two questions were rated on a 7-point Likert scale from 'not risky at all' to 'unacceptably risky'. Additionally, to validate *RiskLabelling*'s classification outputs, we provided the compliance experts with both the classification and the LLM's justification and measured their agreement. If they disagreed with the classification, they could select the correct classification (including the option of 'insufficient information to assess the use'). If they disagreed with the justification, they could provide their own reasoning.

The last, seventh metric was about the *usefulness* of our framework, captured through three open-ended questions: "How useful is this framework for envisioning uses of technology?", "How useful is this framework for understanding the risks and benefits of each use?", and "At what stage in your assessment process would you use this framework?".

**Setup.** To derive the first metric (*literature coverage*), we performed a scoping review. To derive the remaining six metrics (*realisticness*, *familiarity*, *adoption potential*, *transformational impact*, *perceived riskiness*, *usefulness*), we conducted nine user studies with 25 AI practitioners in total (12 AI developers, and 13 AI compliance experts).

<sup>&</sup>lt;sup>1</sup>api.semanticscholar.org/api-docs/datasets

<sup>&</sup>lt;sup>2</sup>huggingface.co/sentence-transformers/all-mpnet-base-v2

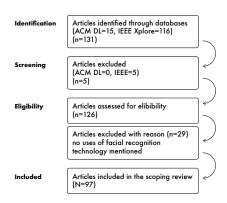


Figure 2: *The scoping review:* identification, screening, and assessment for eligibility of articles. Starting with 131 initial papers identified, a total of 97 were included. From these papers, 75 unique FRA uses were identified (Appendix C).

**Scoping Review.** To obtain a list of a FRA uses discussed in the literature, we performed the scoping review in accordance with the 5-stage guidelines (Arksey and O'Malley 2005):

- Identifying research questions. RQ: "What are the documented, researched, or proposed uses of FRA as found in the literature?"
- 2. *Identifying relevant articles*. In consultancy with the research team, we selected the ACM Digital Library (https://dlnext.acm.org) and IEEE Xplore (http://ieeexplore.ieee.org) as our databases, which correspond to the main Computer Science and Engineering digital libraries, likely to cover a broad spectrum of research on FR technology. We used the following Query (Q) = [[Title: "face recognition"] OR [Title: "facial recognition"]] AND [Full Text: "use case\*"] (Figure 2, *Identification*).
- 3. Selecting articles. We included peer-reviewed articles as well as larger scholarly works, such as extended abstracts (e.g., posters and demos) and workshop papers. All selected works are referred to as articles. For all identified articles, we applied the following inclusion criteria: (1) written in English and (2) describing, studying, or envisioning at least one use of facial recognition technology. In the initial search, 131 articles were identified from the ACM and IEEE databases. As no duplicates were found, all 131 articles were screened based on titles and abstracts. Five articles were removed as they did not discuss an FRA use (Figure 2, Screening). Subsequently, 126 articles were assessed for eligibility based on their full text (Figure 2, Eligibility), resulting in a final selection of 97 relevant articles (Figure 2, *Included*). The lead author performed the article selection process.
- 4. Charting the data. The lead author began reading the articles and simultaneously developed a coding system for the FRA uses described, studied, and envisioned in the articles. As the lead author read the articles, they color-coded the FRA uses and extracted them. Each time a new FRA use was identified, it was added to the coding sys-

- tem. Any ambiguities—though rare due to the straightforward nature of the FRA uses mentioned—were discussed and resolved between the lead and second author.
- 5. Collating, summarising, and reporting results. The scoping review resulted in 97 articles from which we identified 75 unique uses of FRA, listed in Appendix C.

**User Studies with AI Practitioners.** We conducted seven in-person studies involving 3 AI developers (30 minutes each) and 4 AI compliance experts (45 minutes each), complemented by two online studies on Prolific: one with 9 AI developers, and another one with 9 AI compliance experts.

The in-person studies consisted of four steps. First, we asked participants about their current practices and challenges in envisioning AI technology uses and their associated risks. Second, we presented an interactive list of 138 uses and tasked them with selecting one project that balances being interesting to develop and adhering to the company's code of conduct (Figure 6A), followed by questions on the usefulness of this list for envisioning technology uses and understanding the risks and benefits. Third, we presented 16 interactive assessment cards for overlooked uses and tasked them with annotating the uses for realisticness, familiarity, adoption potential, transformational impact, and perceived riskiness (Figure 6B). AI compliance experts also evaluated the RiskLabelling classification and justification, making corrections if necessary (Figure 6C). This allowed us to compare perceived use riskiness between developers and compliance experts. Finally, we asked participants about the framework's usefulness for envisioning technology uses, understanding risks and benefits, and identifying the stage in their assessment process where they would use this framework. Each of the 16 uses was annotated by 7 different AI practitioners: 3 AI developers and 4 AI compliance experts.

The online studies used a custom web-based survey consisting of five pages. The first page outlined the study's description and tasks for crowdworkers: read the definitions of 'risky' uses and annotate each use for realism, familiarity, adoption potential, transformational impact, and perceived riskiness. AI compliance experts were also asked to agree or disagree with the *RiskLabelling* classification and justification, and make corrections if necessary. The second page provided definitions of risky uses according to the EU AI Act. The third and fourth pages presented assessment cards for 46 uses (23 per page) with input boxes for annotations (Figure 6A,B). The final page included a confirmation note and redirected participants to Prolific. Each of the 138 uses was annotated by 6 different AI practitioners: 3 AI developers and 3 AI compliance experts.

To ensure response quality, we conducted two attention checks during the studies and implemented two deliberate survey design features. First, after reading task instructions, participants encountered one of the two attention-check sentences: "When asked for your favorite color/city, you must select "Blue/Rome". We also included one prohibited use labelled as "low risk" with a false justification mimicking text from the EU AI Act. Participants had to correctly respond to two out of these three checks. Second, we disabled past-

ing from external sources and editing previous responses to ensure original and thoughtful answers.

**Participants.** For our studies, we recruited participants and surveyed them across two cohorts: *a)* AI developers and *b)* compliance experts.

For the in-person studies, we recruited participants through an internal mailing list at a large tech company, and our professional networks. We asked for individuals currently developing AI systems using machine learning, computer vision, and image recognition. To recruit AI compliance experts, we sought individuals familiar with the EU AI Act, experienced in reviewing AI use cases, and involved in at least one ongoing AI impact assessment project.

For the online studies, we recruited participants from Prolific, controlling for their roles in the organization, the frequency of AI use in their jobs, fluency in English, and geographic location. To recruit AI developers, we selected participants who likely contribute to developing AI systems as part of their software engineering roles, using AI daily. To recruit compliance experts, we looked for participants likely involved in revising AI systems as part of their legal roles, using AI at least 2-6 times a week. We limited our participant pool to individuals residing in the European Union. All Prolific participants were paid an average of \$12 USD/hour. **Analysis.** We performed both quantitative and qualitative analyses. For the quantitative analysis, we measured the frequencies across six metrics: coverage, realisticness, familiarity, adoption potential, transformational impact, and perceived riskiness. For the qualitative analysis, we thematically analyzed responses to open-ended questions (Saldaña 2015; Miles and Huberman 1994; McDonald, Schoenebeck, and Forte 2019; Braun and Clarke 2006) to understand factors influencing the framework's usefulness for envisioning technology uses, assessing risks and benefits, and determining the appropriate assessment stage for its application.

## **Evaluation Results**

Uses Gen, using FRA technology as input, generated 138 uses listed in Appendix D, Table 4. According to its own realisticness label, 8 (6%) of the uses were deemed unlikely (e.g., FRA to track the carbon footprint of individuals, use #119, as it is unlikely to be adopted, and detecting plant diseases and pest infestations, use #50, as it does not employ the capabilities of FRA).

RiskLabelling classified 10 (7%) uses as prohibited, 66 (48%) as high risk, and 62 (45%) uses as limited or low risk. Example RiskLabelling outputs for one use per each class are shown in Appendix, Table 3.

OverlookedFilter identified 16 out of the 138 LLM-generated uses that were not discussed in any of the 3 million Semantic Scholar papers we analyzed. These uses, which we term overlooked, are presented in Table 1. This indicates that while these uses are likely mentioned in news, press, or social media (and thus included in the LLM training data), they have not yet been the focus of in-depth scientific research.

**I. Literature coverage.** The uses were expressed differently between the GT list (Appendix C) and the LLM-generated list (Appendix D, Table 4). In the GT list, they are written as

single sentences mainly describing the purpose, whereas in the LLM-generated list, they always follow a structured format based on the 5 risk concepts (e.g., AI domain, AI user). Therefore, we employed a relaxed matching approach, allowing us to count two uses with different levels of generality as a match (e.g., detect fatigue in individuals, GT-use #69 was matched with improving driver safety by detecting driver fatigue through facial analysis, use #134).

The LLM-generated list covered 96% of the literature-derived GT uses with the only 3 GT uses not found in the LLM-generated list being: Provide real-time information about visitors in high-profile buildings, GT-use #5, Help people recognise faces by using smart glasses to display names and social network activities of identified people, GT-use #72, and Facilitate tourists in meeting new people, GT-use #74.

Given the relaxed approach we applied, the high matching rate between the two lists reflects the LLM-generated list's scoping coverage of various uses discussed in the literature rather than comprehensively covering all possible uses. Given the many contexts for each use (e.g., various subjects, domains, or locations), comprehensive coverage is practically unattainable.

II. Realisticness. After excluding the 8 uses labeled by the LLM itself as unrealistic, the majority agreement across the participants in different user studies was that the remaining 130 uses were all realistic. Of these, 91 uses (70%) were labeled as already existing, and 39 (30%) as upcoming (e.g., recognizing signs of distress or confusion for elderly care assistance, use #6 and facilitating non-verbal communication by interpreting facial expressions and gestures for nonverbal individuals, use #77).

The analysis of unrealistic uses revealed that some domains were more prone to hallucination, such as "Agriculture and Farming" or "Environment and Sustainability." Given that FRA has fewer applications in these domains, asking the LLM to generate uses in these areas led to hallucinations. These domains were included because they are mentioned in the EU AI Act and hold potential significance for other AI technologies (e.g., Earth Observation), where they might not lead to hallucinated uses.

III. Familiarity. As shown in Figure 3, both AI developers and compliance experts demonstrated low familiarity with the uses produced by *UsesGen*. Over 50% (48%) of these uses were reported by developers (compliance experts) as rarely encountered in their professional lives. For the overlooked uses, developers reported rarely encountering 60% of these, while compliance experts reported rarely encountering even 75%. The chi-squared test results confirmed that the distributions of familiarity scores significantly differ between all uses and overlooked uses, validating the ability of our *OverlookedFilter* to identify less well-known and understudied uses. The distribution of familiarity scores did not differ statistically significantly between the cohorts of AI developers and compliance experts.

**IV. Adoption potential.** All developers thought that most of the uses are 'somewhat likely' ( $\sim$ 27% of the uses) or 'very likely' ( $\sim$ 25% of the uses) to be adopted, though the ratio



Figure 3: Evaluation results for the five quantitative metrics: familiarity with the use, its adoption potential, transformational impact, and perceived riskiness for society as a whole and for the environment.

of the 'very likely' ones was smaller for the overlooked uses (<15% of the uses). Compliance experts were, interestingly, scoring most of the uses, including the overlooked ones, as 'very likely' (>35% of uses) to be adopted. In this case, a chi-squared test results confirmed that the distributions of scores for adoption potential significantly differed between the two cohorts, with compliance experts generally giving higher scores.

V. Transformational impact. Developers were slightly more conservative in estimating the potential for transformative impact of the uses (Figure 3), assigning the largest proportion of uses a 'neutral' score ( $\sim$ 20%). In contrast, compliance experts gave the highest proportion of 'very likely' scores (>25% of the uses) for both all and overlooked ones. Similarly as for the adoption potential scores, a chi-squared test results confirmed that the distributions of scores for transformational potential significantly differed between the two cohorts.

VI. (Perceived) riskiness. Each use was rated by three compliance experts. To obtain the ground truth label, we required that at least 2 of the 3 labels were aligned. By comparing these ground truth labels with the *RiskLabelling* labels, we found that 94.5% of the uses were correctly classified, with an almost perfect Cohen's Kappa agreement of 92.2%. However, the inter-rater agreement among the three annotators was only moderate, with a Fleiss' Kappa score of 49.1%, suggesting the task is challenging and that participants might have defaulted to the provided labels.

For example, participants disagreed with the LLM's limited or low-risk classification for uses such as *verifying the identity of customers during transactions by banks, use #19*, and *identifying obstacles and people to avoid collisions by robots, use #56*. For *use #19*, they commented that it should be high risk due to the "high chance for fraud" and the possibility that the "AI system could see the PIN of the bank card!". For use #56, two annotators voted for a high-risk label because "in the case of misuse or malfunctioning, the AI could lead to serious harm for individuals" and "[...] put human lives at risk."

On the other hand, the participants did not agree with the high-risk classification for assisting law enforcement agencies in criminal investigations by identifying suspects in video footage, use #85. Two of them thought this use should be classified as prohibited in the EU, as it could lead to violations of privacy rights. The LLM did not classify it as such because the identification from footage is not in realtime, which is a requirement for prohibited uses specified in Article 5(1)(d). The third annotator, however, suggested downgrading the risk classification to limited or low risk because the use is "necessary to provide proof and existence of criminal activities and facilitate law enforcement work". These examples demonstrate the subtleties in the risk assessment task, including the interpretation of the use context and the annotators' personal viewpoints (Hupont et al. 2022), which partly explain the lower inter-rater agreement among our participants.

As shown in Figure 3, developers thought that most of the uses are only 'slightly' to 'moderately risky' for society (approximately 20-25%), and not at all risky for the environment (approximately 50-60%). This contrasts with our risk classification finding that over 50% of the uses are either high-risk or prohibited according to the EU AI Act. These results highlight the challenge developers face in identifying and classifying the riskiness of AI uses.

**VII. Usefulness.** Finally, we studied the extent to which the two cohorts of AI practitioners found our framework useful in assisting with tasks such as envisioning AI uses and assessing associated risks.

AI compliance experts found ExploreGen's output particularly useful. For example, L01 mentioned that a tool "classifying [uses] in different ways and offering various uses of those [technologies], would be very useful in my job, [...] because it would help me look at things in a different way.' L03 stated, "I enjoyed it [...] I think it's really helpful to kind of envision what will be the future use of AI and then think about how it will impact society and the environment. I think it's a good exercise for someone working in the tech space in general," and "... it will also be useful for people who want to understand the technology, like people impacted by the technology and the public." One participant from a major tech company developing FRA technologies expressed excitement upon discovering uses they are currently working on, particularly in risk and compliance assessment. They also found inspiration for new potential use cases, stating, "We are putting more effort into going into the [domain X], and that could be a good use." L04 was particularly engaged with the risk-classification output provided by our tool. For instance, they focused on the use identifying personnel by logistics companies to improve the efficiency of cargo handling, use #104, and agreed with the low-risk classification. They noted that "[A major company] has just gotten a judgment in its favor that very far-reaching analytics in its plants in [country Y] are permissible.". L03 was also inspired to think about the risks of the presented uses. They deliberated about the use verifying patient identity in medical settings, use #10, which is classified as low risk, but they thought it could incur many risks as "services like this [...] can be exclusionary to certain, especially marginalized communities." They concluded, "I would look into developing this, but I would consider this a high-risk use depending on the context and on the decision that's being made by verifying."

AI developers, on the contrary, initially struggled to identify the application of our tool in their everyday work. While interested in exploring the presented uses, they frequently asked for more details and insights on specific uses. For instance, D02 expressed feeling overwhelmed by the comprehensive list of uses: "I imagine [I am] developing that, and put a lot of cognitive load in each case and then imagining how it will work and how it will be developed.". During the interviews, it became clear that developers, especially those working on business products, have less opportunity to use a tool like ExploreGen because they typically do not engage in extensive brainstorming and reflexivity. Instead, they usually receive well-defined uses to develop. For example, D03 commented, "I've been working with products and generally you start with a use that you want to develop [...] and

then you work backwards and maybe a technology is not useful for that particular problem." D03 also stated, "For most of the people I speak with, it seems like more of an afterthought than like an active design. [You think] what could be the risks kind of post hoc?" They added, "But I think people are generally getting a little bit better at that now because I think people are seeing that AI is progressing quite fast..." For these reasons, developers appreciated the colorcoding of the use risk levels, as it provided a quick overview of the more or less risky domains, contexts, and uses. One participant noted surprise at seeing a similar use having different risk levels in two domains, finding the tool helpful for educating them about the EU AI Act and its domainbased risk classification. D01, who holds the most senior role among the developer participants, stated: "[We] have a brainstorming session on first of all, understanding if AI is really needed to solve the problem or not[...]" They added about our tool: "It will be very helpful for me or someone in my team to get a first sense of the risks involved..." Generally, developers preferred the second task in the study, where they could focus on a subset of uses and scrutinize them in detail, as this aligns more closely with their job responsibilities. Additionally, those in senior roles and closer to R&D found our tool more useful for brainstorming and deliberation tasks compared to junior developers and those working in business production.

Both AI developers and AI compliance experts agreed that a tool like ours would be most useful during the *design* stage of AI development. Moreover, several participants indicated they would use it throughout *all* stages, as noted by L4: "I don't think one stage is more important than the other. I think there are different risks at different stages."

#### **Discussion**

The findings from nine user studies revealed the potential of our proposed LLM framework *ExploreGen* to facilitate reflectivity, ideation, and deliberation for both AI developers and compliance experts—tasks that are increasingly essential but often challenging to perform (Liang et al. 2024; Prunkl et al. 2021). Our tool contributes to the existing body of research calling for (Sherman and Eisenberg 2024) and exploring (Buçinca et al. 2023; Wang et al. 2024) LLMs as a means to support responsible AI design.

#### **Implications**

Brainstorming in AI Developer Teams. ExploreGen successfully generated realistic uses that practitioners were not very familiar with, many of which were rated as having high adoption potential and transformational impact. Developers found the overview of uses contextualized across various domains, along with their risk levels, to be informative. Some saw the tool's value during brainstorming meetings while deliberating on which directions for technology applications to pursue. Additionally, they expressed interest in a tool with a more in-depth analysis of specific uses, allowing to break down the associated risks of the use they are developing and be informed about similar risks faced by different uses.

Bridging Risk Perception with Compliance. Compliance experts agreed with the risk classifications provided by

RiskLabelling, though they noted that subtle changes in the context of use might alter the classification level. Despite more than 50% of the FRA technology uses being classified as high risk or prohibited, practitioners perceived them as mostly only slightly risky for society and not at all for the environment. However, due to the size of the datasets and computational demands, energy consumption is becoming an important consideration for FRA technology (Hassel and Özkiziltan 2023), highlighting a disconnect in AI practitioners' understanding of all the technology's impacts.

**Data-driven Deliberation for Compliance Experts.** Compliance experts saw more direct applications of *ExploreGen* in its current form for their work, as they often explore various (often unintended or unexpected) contexts of use for a given technology. They found the tool very helpful for this task. They also appreciated the breakdown of uses across various domains and risk levels and wanted features allowing for additional breakdowns (e.g., according to the subjects or types of risk).

#### **Limitations and Future Work**

**LLM Method Shortcomings.** The use of LLMs presents four main challenges. First, the generated uses, and risks may be limited to the training set and biased (Luccioni et al. 2024), potentially overlooking important aspects. Enhancements could include fine-tuning (Hu et al. 2023) or augmenting with specialized datasets (e.g., from AI Incident Database (McGregor 2021)). Second, there is a risk of incorrect outputs due to LLM hallucinations (Mittelstadt, Wachter, and Russell 2023). UsesGen identified 6% unrealistic uses, which were removed. Future research could explore combining classifiers and manual checks to ensure accuracy (Mittelstadt, Wachter, and Russell 2023). Third, LLMs may be overly conservative, missing risky edge-case uses due to built-in guardrails. Last, presenting LLM outputs to users could create a false sense of security (Pataranutaporn et al. 2023). Ongoing research in human-AI interaction offers strategies to mitigate these issues, such as designing cognitive forcing functions (Buçinca, Malaya, and Gajos 2021) and skill improvement (Buçinca et al. 2024).

Difficulty of Risk Classification. We focused on labeling prohibited and high-risk uses, with the remainder classified as limited or low risk. However, the EU AI Act includes an additional classification label, transparency risk, which we omitted due to the task's inherent complexity arising from ambiguities in the Act's wording (Veale and Zuiderveen Borgesius 2021). These ambiguities, resulting from the interplay between technical and legal jargon, pose challenges even for professionals in the field, as reflected in the moderate inter-rater agreement among our user study participants. Additionally, while the five risk categories aid in classification, practical variations in each use ultimately determine their final classification.

**Generalizability.** While we evaluated our framework with 25 AI practitioners on the case of FRA technology, future work should explore its applicability to other technologies and involve a larger set of AI practitioners, researchers, and the general public.

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## **Appendix**

#### (A) UsesGen

Table 2: We identified a list of 46 domains from the EU AI Act (European Comission 2024) and an interactive session with our research team (N=8). Among these, 40 domains are from the EU AI Act, and 6 additional domains – not covered by the previous list of 40 domains – were identified during the session with our team (indicated by an asterisk \*).

No.	Domain	No.	Domain
1	Biometric identification and categorization of natural persons	24	Democracy
2	Family	25	Media and Communication
3	Romantic relationships and friendships	26	Accessibility and Inclusion
4	Health and Healthcare	27	Energy
5	Well-being	28	Military and Defense
6	Human-Computer Interaction	29	Administration of justice and democratic processes
7	Finance and Investment	30	Government Services and Administration
8	Education and vocational training	31	Diplomacy and Foreign Policy
9	Employment, workers management and access to self-employment	32	Food Safety and Regulation
10	Essential private services and public services and benefits	33	Crisis Management and Emergency Response
11	Recommender Systems and Personalization	34	Humanitarian Aid
12	Social Media	35	Transport and Logistics
13	Sports and Recreation	36	Urban Planning
14	Arts and Entertainment	37	Counterterrorism
15	Security and Cybersecurity	38	Environment and Sustainability
16	Marketing and Advertising	39	International Law Enforcement and Cooperation
17	Agriculture and Farming	40	Climate Change Mitigation and Adaptation
18	Entrepreneurship	41	Gaming and interactive experiences*
19	Autonomous Robots and Robotics	42	Hobbies*
20	Innovation and Research	43	Smart home*
21	Management and Operation of critical infrastructure	44	Social and Community Services*
22	Law enforcement	45	Public and private transportation*
23	Migration, Asylum and Border control management	46	Interpersonal Communication*

#### (B) GT: FRA Uses from the Literature

- 1. Access control for buildings, areas, storage places, banks' vaults and lockers. (Scherhag et al. 2017; Okokpujie et al. 2017; Baykara and Daş 2013; Manna, Ghildiyal, and Bhimani 2020; Hu, Liao, and Peng 2015; Kussul and Baydyk 2015; Sati et al. 2018; Tanadi and Yusuf 2020; Blanco Muñoz, Gómez Cruz, and Jimenez Valero 2020; Ismail and Ismail 2022; Mladenova, Valova, and Valov 2021; Borboni et al. 2021; Angin et al. 2020; Gavriell et al. 2021; Müller, Abbasi, and Saracino 2022; Ayub, Kolandaisamy, and Hooi 2023; Teleron, Galleros, and Reyna 2022; Anufriiev, Bashkov, and Khoma 2022; Patel, Sohi, and Reddy 2021; Kocacinar et al. 2022; Martínez-Díaz et al. 2022; Raj et al. 2022; Otta et al. 2022b; Kennedy et al. 2022; Kanna et al. 2022; Dale and Clark 2018; Otta et al. 2022a; Zhou and Keoh 2020; Holm, Vermaak, and Jordaan 2019; George, Mohammadi, and Marcel 2023; Ramachandra and Busch 2017; Spijkerman and Ehlers 2022)
- 2. Access control for technology, secure networks, and resources. (Singh et al. 2022; Müller, Abbasi, and Saracino 2022; Ramachandra and Busch 2017)
- 3. Detect unauthorized personnel. (Zhou and Keoh 2020)
- 4. Securely register and manage visitors. (Zhou and Keoh 2020; P, A, and R 2023)
- 5. Provide real-time information about visitors in high-profile buildings. (Chandolikar et al. 2023)
- 6. Identify men in female-reserved coaches or women-only areas. (Praveen and Dakala 2020)
- 7. Visualize building occupancy and peak hours and determine foot traffic patterns. (Pascua et al. 2022)
- 8. Identify individuals approaching homes for example through smart doorbells. (Praveen and Dakala 2020; Chilson and Barkley 2021)
- 9. Trigger an alarm when unidentified individuals enter a home. (Sati et al. 2018)
- 10. Enable unlocking devices and apps. (Scherhag et al. 2017; Okokpujie et al. 2017; Baykara and Daş 2013; Ratnaparkhi et al. 2021; Sati et al. 2018; Singh et al. 2022; Mladenova, Valova, and Valov 2021; Singh et al. 2023; Anufriiev, Bashkov, and Khoma 2022; Darbha et al. 2022; Chilson and Barkley 2021; Smith, Wiliem, and Lovell 2015b; Banerjee and Yu 2018; Smith, Wiliem, and Lovell 2015a; Ekladious et al. 2020; Wang et al. 2018; Mubarak Alburaiki et al. 2021; Zhou and Keoh 2020; Gupta, Maurya, and Agrawal 2022)
- 11. Enable unlocking cars and driving them. (Okokpujie et al. 2017; Gupta and Sundareson 2015; Raj et al. 2022)
- 12. Notify owners if someone attempts to steal their car. (Okokpujie et al. 2017)



Figure 4: **UsesGen.** The prompt generates a list of uses for a given AI technology, e.g., FRA. These LLM-generated uses are required to be outputted in the format of 5 risk concepts (domain, purpose, capability, AI user, AI subject) (Golpayegani, Pandit, and Lewis 2023). This format allows the subsequent RiskLabelling prompt to evaluate the risk of a given AI technology use. To identify the most comprehensive and realistic list of LLM-generated uses, we examined different UsesGen configurations. These prompt configurations included the model temperature, number of requested uses per domain (2 or 3), and prompt elements (Variation 1-3). Variation 1 of UsesGen encompassed an instruction (A), definitions of risk concepts and the three categories of being realistic (B), and domains (C), that correspond to the necessary elements (Figure ??). In Variation 2, we introduced the system role (D), while in Variation 3, we included an additional five examples (E).

- 13. Track worker and student attendance. (Scherhag et al. 2017; Okokpujie et al. 2017; Abbas Helmi et al. 2019; Indra et al. 2020; Aini et al. 2022; Celine and A 2019; Ratnaparkhi et al. 2021; Trianti, Kristianto, and Hendry 2021; Singh et al. 2022; Tanadi and Yusuf 2020; Ismail and Ismail 2022; Tapyou, Chaisil, and Muangprathub 2021; Angin et al. 2020; Singh et al. 2023; Gavriell et al. 2021; Teleron, Galleros, and Reyna 2022; Rao 2022; Patel, Sohi, and Reddy 2021; Kocacinar et al. 2022; Martínez-Díaz et al. 2022; Mubarak Alburaiki et al. 2021; Pascua et al. 2022; Mehta et al. 2020; Zhou and Keoh 2020; P, A, and R 2023; Mohamed, Jafni, and Rum 2022; Nguyen et al. 2022)
- 14. Check if students and workers comply with regulations. (Singh et al. 2022; P, A, and R 2023)
- 15. Monitor and track students' activities and performance to aid university examinations. (Singh et al. 2023; N et al. 2022; P, A, and R 2023)
- 16. Identify demographic attributes of individuals, including gender, age, ethnicity, and sexual orientation. (Salihbašić and Orehovački 2019; Manna, Ghildiyal, and Bhimani 2020; Praveen and Dakala 2020; Singh et al. 2022; Drozdowski et al. 2020; Raji et al. 2020)
- 17. Perform profiling to identify patterns and characteristics of individuals or groups. (Borboni et al. 2021)
- 18. Implement targeted recognition systems that customize responses or services based on a person's ethnicity or gender. (Chilson and Barkley 2021)
- 19. Customize advertisements and promotions for targeted marketing. (Praveen and Dakala 2020)
- 20. Identify individuals' shopping habits for personalized discounts and offerings. (Chilson and Barkley 2021)
- 21. Evaluate consumer satisfaction. (Chilson and Barkley 2021; Raji et al. 2020)
- 22. Monitor wait times and moods in check-out or customer service lines. (Chilson and Barkley 2021)
- 23. Personalized recommendations, surroundings, and services for smart homes, automotive environments, and travel industry. (Praveen and Dakala 2020; Gupta and Sundareson 2015)
- 24. Identify and track criminals, suspects, stalkers, or terrorists. (Baykara and Daş 2013; Manna, Ghildiyal, and Bhimani 2020; Ratnaparkhi et al. 2021; Praveen and Dakala 2020; Angin et al. 2020; Singh et al. 2023; Gavriell et al. 2021; Patel, Sohi, and Reddy 2021; Chilson and Barkley 2021; Gies et al. 2020; Kennedy et al. 2022; Kanna et al. 2022; Zhou and Keoh 2020; Shaukat et al. 2018; Raji et al. 2020; Rey et al. 2022)
- 25. Recording an arrested individual's facial information. (Mehta et al. 2020; Duncan et al. 2019)
- 26. Gathering, analyzing, and interpreting evidence from a crime scene or incident. (Praveen and Dakala 2020; Rathgeb, Dantcheva, and Busch 2019; Mehta et al. 2020; Vetrekar et al. 2020)
- 27. Register traffic violations by rental transport users. (Praveen and Dakala 2020)
- 28. Establish a unified penalty system, collecting fines for various violations such as fare dodging. (Praveen and Dakala 2020)
- 29. Define groups of people and create whitelists for VIPs and blacklists for unwanted individuals. (Singh et al. 2023)
- 30. Compare individuals against watchlists containing names, identifiers, or attributes of known individuals of interest or potential risks. (Manna, Ghildiyal, and Bhimani 2020; Ekladious et al. 2020; Raj et al. 2022; Gupta, Maurya, and Agrawal 2022)
- 31. Prevent child exploitation and abduction. (Srinivas et al. 2019)
- 32. Search for and identify missing persons. (Ratnaparkhi et al. 2021; Praveen and Dakala 2020; Sarkar et al. 2022; Patel, Sohi, and Reddy 2021; Chilson and Barkley 2021; Gupta, Maurya, and Agrawal 2022; Spijkerman and Ehlers 2022)
- 33. Identify abusive law enforcement officers. (Chilson and Barkley 2021)
- 34. Implement face tagging in images. (Manna, Ghildiyal, and Bhimani 2020; Kussul and Baydyk 2015; Ratnaparkhi et al. 2021; Singh et al. 2023; Pinto et al. 2011; Chilson and Barkley 2021; Gies et al. 2020; Gupta, Maurya, and Agrawal 2022; Tariq, Jeon, and Woo 2023, 2022)
- 35. Create digital photo books. (Srinivas et al. 2019)
- 36. Alert individuals when photographs with their faces are posted online. (Sati et al. 2018)
- 37. Detect and report inappropriate pictures using facial recognition and pattern analysis. (Sarkar et al. 2022)
- 38. Group photos based on individuals present. (Spijkerman and Ehlers 2022)
- 39. Conduct face scans to search for specific individuals in pictures. (Sati et al. 2018; Marques and Carson 2016; Raji et al. 2020)
- 40. Use selfies to find users' doppelganger in a database of recognized paintings. (Chilson and Barkley 2021)
- 41. Recognize when fake profiles use someone else's face. (Chilson and Barkley 2021)
- 42. Offer friend suggestions on social media platforms. (Sarkar et al. 2022)
- 43. Prevent online dating fraud. (Sarkar et al. 2022)
- 44. Enable face authentication-based mobile payments and other banking services. (Praveen and Dakala 2020; Sati et al. 2018; Singh et al. 2022; Ismail and Ismail 2022; Mladenova, Valova, and Valov 2021; Borboni et al. 2021; Chilson and Barkley 2021; Martínez-Díaz et al. 2022; Smith, Wiliem, and Lovell 2015a; Raj et al. 2022; Faizabadi et al. 2022)
- 45. Compare a customer's face during ATM usage with database to reduce fraudulent activities. (Baykara and Daş 2013; Singh et al. 2023)
- 46. Payments on public transport (E.g. metro trains, public buses, toll gates). (Praveen and Dakala 2020)
- 47. Identify patients and facilitate check-in and other processes for patients, for example, provide notifications to respective doctors, generate e-prescriptions for patients, update recent improvements in a patient's case study. (Praveen and Dakala 2020;

Verma, Kansal, and Bhatnagar 2020)

- 48. Identify healthcare staff. (Praveen and Dakala 2020; Darbha et al. 2022)
- 49. Track staff and patients to keep a record of the movement and presence of both staff members and patients within a healthcare facility. (Praveen and Dakala 2020; Verma, Kansal, and Bhatnagar 2020)
- 50. Streamline and manage medicine distribution in healthcare settings. (Praveen and Dakala 2020; Chilson and Barkley 2021)
- 51. Diagnose or support detection of diseases in individuals. (Praveen and Dakala 2020; Mubarak Alburaiki et al. 2021; Rahman and Marikannan Booma 2022)
- 52. Retrieve critical information of people in emergencies, such as their blood group. (Praveen and Dakala 2020)
- 53. Conduct real-time mental health tests. (Han 2022)
- 54. Provide automatic floor selection in elevators for elderly and individuals with disabilities. (Praveen and Dakala 2020)
- 55. Assist individuals with impairments by identifying their friends and people, providing reminders of names, and relevant information about them. (Ekladious et al. 2020; Pascua et al. 2022; Zhao et al. 2018; Shaukat et al. 2018)
- 56. Assist individuals with visual impairments in taking photos. (Zhao et al. 2018)
- 57. Initiate robot operations only when it recognizes an operator in its workspace. (Borboni et al. 2021)
- 58. Enable assistive robots to recognize individuals in a home environment. (Baltanas, Ruiz-Sarmiento, and Gonzalez-Jimenez 2020)
- 59. Facilitate voter identification processes. (Singh et al. 2023; Prathyusha, Pooja, and Vijay Vasanth 2023)
- 60. Provide tailored learning experiences to suit individual needs. (Enegi, Hamada, and Adeshina 2017)
- 61. Create multimedia content using facial recognition. (Wang and Zhao 2010; Rathgeb, Dantcheva, and Busch 2019; Varkarakis and Corcoran 2020; Gies et al. 2020)
- 62. Identify and differentiate between various characters and actors in movies, making it highly beneficial for content discovery and delivery platforms that seek to provide content based on specific characters or actors. (Baran, Rudzinski, and Zeja 2016)
- 63. Overlay cosmetic changes for users. (Chilson and Barkley 2021)
- 64. Use photo and video filters and special beautification effects. (Chilson and Barkley 2021; Stark 2019)
- 65. Streamline check-ins and boarding and reduce waiting times at airports. (Baykara and Daş 2013; Manna, Ghildiyal, and Bhimani 2020; Kussul and Baydyk 2015; Praveen and Dakala 2020; Chilson and Barkley 2021; Raj et al. 2022; Kennedy et al. 2022)
- 66. Identity travelers at border crossings to automate border crossing procedures (traveler identification, biometric passport, passport-checking). (Scherhag et al. 2017; Arachchilage and Izquierdo 2019; Baykara and Daş 2013; Praveen and Dakala 2020; Tanadi and Yusuf 2020; Mladenova, Valova, and Valov 2021; Drozdowski et al. 2020; Sarkar et al. 2022; Srinivas et al. 2019; Raghavendra et al. 2018; Gupta, Maurya, and Agrawal 2022; Duncan et al. 2019; Ramachandra and Busch 2017)
- 67. Verify documents, such as passports, visas, and driver's licenses. (Kussul and Baydyk 2015; Singh et al. 2023; Gupta, Maurya, and Agrawal 2022; Spijkerman and Ehlers 2022)
- 68. Identify and verify people in train stations and stadiums. (Kennedy et al. 2022)
- 69. Detect fatigue in individuals. (Anggraini, Rozy, and Lazuardy 2016)
- 70. Detect emotions in individuals. (Kanna et al. 2022; Raji et al. 2020)
- 71. Facilitate recruitment processes by informing hiring decisions and help job interviewers to view candidate's previous records. (Shaukat et al. 2018; Raji et al. 2020)
- 72. Help people recognize faces by using smart glasses to display names and social network activities of identified people. (Kurze and Roselius 2011; Shaukat et al. 2018)
- 73. Monitor and surveil people. (Salihbašić and Orehovački 2019; Arachchilage and Izquierdo 2019; Manna, Ghildiyal, and Bhimani 2020; Hu, Liao, and Peng 2015; Praveen and Dakala 2020; Rudraraju, Suryadevara, and Negi 2019; Tanadi and Yusuf 2020; Blanco Muñoz, Gómez Cruz, and Jimenez Valero 2020; Wang and Zhao 2010; Borboni et al. 2021; Angin et al. 2020; Li et al. 2019; Kalra et al. 2019; Ekladious et al. 2020; Kanna et al. 2022; Mubarak Alburaiki et al. 2021; Dale and Clark 2018; Mehta et al. 2020; Holm, Vermaak, and Jordaan 2019; Raji et al. 2020)
- 74. Facilitate tourists in meeting new people. (Shaukat et al. 2018)

#### (C) RiskLabelling

(D) List of FRA Uses Generated by UsesGen



Figure 5: **RiskLabelling**. The prompt evaluates how risky the LLM-generated uses are. Specifically, the objective is to classify the LLM-generated uses of the list into unacceptable risk, high risk, or neither unacceptable nor high risk. The Risk Assessment includes Instructions (A), Relevant Sections of the EU AI Act for what is unacceptable, high risk, and the amendments (i.e., Annex III and its amendments) (B), an LLM-generated use (C), Output Structure (D), and a System Role (E).

Table 3: Examples of prohibited (P), high-risk (HR), and limited or low-risk (LR) LLM-generated uses along with the reasoning for use classification based on the EU AI Act provided by GPT-4, as part of our ExploreGen framework.

Class	LLM-generated Use	Reasoning for Use Classification
P	1) Domain: Security and Cybersecurity, Purpose:	1) Prohibited due to the use of real-time remote biometric iden-
	Surveillance, Capability: Identifying individuals in	tification in publicly accessible spaces for law enforcement,
	surveillance footage, AI User: Law Enforcement, Secu-	which falls under the EU AI Act Article 5(1)(d).
	rity Companies, AI Subject: General Public	
ĦR -	2) Domain: Smart home, Purpose: Monitoring child	2) High Risk due to the use of biometric identification, which
	safety, Capability: Alerting when unrecognized faces	falls under the EU AI Act Article 6(2) and Annex III, Section
	are detected, AI User: Parents, security companies, AI	1(a).
	Subject: Children	
$\bar{L}\bar{R}$	3) Domain: Gaming and interactive experiences, Pur-	3) Limited or Low Risk due to its application in gaming for
	pose: Enhancing player immersion, Capability: Trans-	enhancing immersion without significant risk to fundamental
	lating player's facial expressions into game, AI user:	rights or safety.
	Game developers, VR platforms, AI subject: Gamers	g

Table 4: LLM-Generated List of FRA Uses created with UsesGen. Each of the uses comes with 6 elements which are the Use ID (e.g., 1), Domains (e.g., Biometric identification and categorisation of natural persons), Purpose (e.g., Secure access control), Capability (e.g., Verifying identity through facial features), AI User (e.g., Security firms, corporations), AI Subject (e.g., Employees, visitors).

LLM-Generated Uses FRA				
Use: 1,	Use: 47,	Use: 93,		
Domain: Biometric identification and	Domain: Marketing and Advertising,	Domain: Diplomacy and Foreign Pol-		
categorisation of natural persons, Purpose: Secure access control,	Purpose: Customer behaviour analy-	icy, Purpose: Improving international relations,		
Capability: Verifying identity through facial features,	sis, Capability: Analysing customer reac- tions to ads,	Capability: Identifying foreign officials in meetings,		
AI User: Security firms, corporations,	AI User: Advertisers, Marketing Agencies,	AI User: Diplomats, foreign affairs departments,		
AI Subject: Employees, visitors	AI Subject: Consumers	AI Subject: Foreign officials		
Use: 2,	Use: 48,	Use: 94,		
Domain: Biometric identification and categorisation of natural persons,	Domain: Marketing and Advertising,	Domain: Food Safety and Regulation,		
Purpose: Criminal identification,	Purpose: Personalised marketing,	Purpose: Ensuring food safety compliance,		
Capability: Matching faces to criminal databases,	Capability: Recognising customer preferences for personalised marketing,	Capability: Identifying individuals in food production facilities,		
AI User: Law enforcement agencies,	AI User: Retailers, E-commerce Platforms.	AI User: Food safety regulators, food companies,		
AI Subject: Suspects, criminals	AI Subject: Customers	AI Subject: Food production workers		
Use: 3,	Use: 49,	Use: 95,		
Domain: Biometric identification and categorisation of natural persons,	Domain: Agriculture and Farming,	Domain: Food Safety and Regulation,		
Purpose: Personalised advertising,	Purpose: Livestock monitoring and management,	Purpose: Improving food traceability,		
Capability: Identifying demographic characteristics from faces, AI User: Advertisers, marketers,	Capability: Identifying individual animals and tracking their health, AI User: Farmers, livestock managers,	Capability: Identifying individuals handling food products, AI User: Food companies, regulators,		
AI Subject: Consumers	AI Subject: Livestock	AI Subject: Food handlers, consumers		
Use: 4,	Use: 50,	Use: 96,		

ELIV-Generated Oses of a given in Technology (TRA)			
Domain: Family, Purpose: Family photo organisation,	Domain: Agriculture and Farming, Purpose: Crop health assessment,	Domain: Food Safety and Regulation, Purpose: Enhancing food quality con- trol,	
Capability: Sorting photos based on facial recognition, AI User: Family members, photo stor-	Capability: Detecting plant diseases and pest infestations, AI User: Farmers, agronomists,	Capability: Monitoring and identifying individuals in quality control, AI User: Food companies, quality	
age platforms, AI Subject: Family members	AI Subject: Crops	control agencies, AI Subject: Quality control personnel	
Use: 5,	Use: 51,	Use: 97,	
Domain: Family,  Purpose: Child safety monitoring,	Domain: Agriculture and Farming, Purpose: Harvest optimisation,	Domain: Crisis Management and Emergency Response, Purpose: Identifying victims in disas-	
rurpose. Clind safety monitoring,	r urpose. Trai vest optimisation,	ter zones,	
Capability: Identifying unfamiliar faces in child's vicinity,	Capability: Determining optimal harvest times based on crop maturity,	Capability: Scanning and matching faces in real-time,	
AI User: Parents, child safety apps,	AI User: Farmers, agricultural consultants,	AI User: Emergency response teams,	
AI Subject: Children	AI Subject: Crops	AI Subject: Disaster victims	
Use: 6,	Use: 52,	Use: 98,	
Domain: Family,	Domain: Entrepreneurship,	Domain: Crisis Management and Emergency Response,	
Purpose: Elderly care assistance,	Purpose: Customer identification and penalisation,	Purpose: Verifying identity of emergency responders,	
Capability: Recognising signs of distress or confusion,	Capability: Recognising customers and tailoring services to their preferences,	Capability: Authenticating faces against a database,	
AI User: Caregivers, elderly care facilities,	AI User: Business owners, customer service representatives,	AI User: Emergency response agencies,	
AI Subject: Elderly individuals	AI Subject: Customers	AI Subject: Emergency responders	
Use: 7,	Use: 53,	Use: 99,	
Domain: Romantic relationships and friendships,	Domain: Entrepreneurship,	Domain: Crisis Management and Emergency Response,	
Purpose: Social media tagging, Capability: Identifying friends in photos for tagging,	Purpose: Security enhancement, Capability: Verifying identities to prevent unauthorised access,	Purpose: Locating missing persons, Capability: Comparing faces in crowds to missing persons,	
AI User: Social media platforms,	AI User: Business owners, security personnel,	AI User: Search and rescue teams,	
users, AI Subject: Social media users	AI Subject: Employees, customers	AI Subject: Missing persons	
Use: 8,	Use: 54,	Use: 100,	
Domain: Romantic relationships and friendships,	Domain: Entrepreneurship,	Domain: Humanitarian Aid,	
Purpose: Dating app matching,	Purpose: Employee attendance tracking,	Purpose: Distributing aid to verified recipients,	
Capability: Matching faces to user preferences,	Capability: Monitoring employee check-ins and check-outs,	Capability: Recognising faces to confirm identity,	
AI User: Dating apps, users,	AI User: Business owners, HR man-	AI User: Aid organisations,	
AI Subject: Dating app users	agers, AI Subject: Employees	AI Subject: Aid recipients	
Use: 9,	Use: 55,	Use: 101, Domain: Humanitarian Aid,	
Domain: Romantic relationships and friendships,	Domain: Autonomous Robots and Robotics,	Domain. Humamarian Aid,	

LLM-Generated Uses of a given AI Technology (FRA)				
Purpose: Friendship analysis,	Purpose: Human-robot interaction,	Purpose: Reuniting separated families,		
Capability: Analysing interaction patterns in photos,	Capability: Recognising and responding to human faces and expressions,	Capability: Matching faces to find family members,		
AI User: Social media platforms,	Al User: Robot developers, operators,	AI User: Refugee agencies,		
users, AI Subject: Social media users	AI Subject: Robot users	AI Subject: Separated family members		
Use: 10,	Use: 56,	Use: 102,		
Domain: Health and Healthcare,	Domain: Autonomous Robots and Robotics,	Domain: Humanitarian Aid,		
Purpose: Patient identification,	Purpose: Robot navigation,	Purpose: Tracking disease spread in refugee camps,		
Capability: Verifying patient identity in medical settings,	Capability: Identifying obstacles and people to avoid collisions,	Capability: Identifying individuals in contact with infected persons,		
AI User: Hospitals, clinics, AI Subject: Patients	AI User: Robot developers, operators, AI Subject: People in robot's environ- ment	AI User: Health organisations, AI Subject: Refugees		
Use: 11,	Use: 57,	Use: 103,		
Domain: Health and Healthcare,	Domain: Autonomous Robots and Robotics,	Domain: Transport and Logistics,		
Purpose: Disease diagnosis,	Purpose: Personalised robot services,	Purpose: Enhancing security at transport hubs,		
Capability: Identifying disease symptoms on faces,	Capability: Recognising specific individuals for personalised interactions,	Capability: Detecting and alerting on		
AI User: Healthcare professionals, AI	AI User: Robot developers, operators,	known criminals, AI User: Transport authorities,		
diagnostic tools, AI Subject: Patients	AI Subject: Robot users	AI Subject: Travellers		
Use: 12,	Use: 58,	Use: 104,		
Domain: Health and Healthcare, Purpose: Mental health assessment,	Domain: Innovation and Research, Purpose: Participant identification in	Domain: Transport and Logistics, Purpose: Improving efficiency in		
Capability: Analysing facial expres-	research studies, Capability: Recognising and tracking	cargo handling, Capability: Identifying authorised		
sions for emotional state, AI User: Psychologists, mental health	participants in studies, AI User: Researchers, scientists,	personnel for cargo access, AI User: Logistics companies,		
apps, AI Subject: Patients	AI Subject: Research participants	AI Subject: Cargo handlers		
Use: 13,	Use: 59	Use: 105,		
Domain: Well-being, Purpose: Mood tracking,	Domain: Innovation and Research, Purpose: Data collection and analysis,	Domain: Transport and Logistics, Purpose: Facilitating contactless tick-		
Capability: Analysing facial expres-	Capability: Collecting and analysing	eting systems, Capability: Recognising commuter		
sions for mood assessment,	facial data for research,	faces for ticket validation,		
AI User: Well-being apps, users, AI Subject: App users	AI User: Researchers, scientists, AI Subject: Research subjects	AI User: Transport companies, AI Subject: Commuters		
Use: 14,	Use: 60,	Use: 106,		
Domain: Well-being, Purpose: Stress detection,	Domain: Innovation and Research, Purpose: Testing and improving facial	Domain: Urban Planning, Purpose: Monitoring pedestrian traffic		
Capability: Identifying signs of stress on faces,	recognition algorithms, Capability: Using diverse facial data to refine algorithms,	for city planning, Capability: Counting and tracking faces in public spaces,		

LLM-Generated Uses of a given AI Technology (FRA)				
AI User: Well-being apps, users, AI Subject: App users	AI User: Researchers, AI developers, AI Subject: People in facial data sets	AI User: Urban planners, AI Subject: City residents		
Use: 15,	Use: 61,	Use: 107,		
Domain: Well-being,	Domain: Management and Operation of critical infrastructure,	Domain: Urban Planning,		
Purpose: Personal growth coaching,	Purpose: Access control,	Purpose: Enhancing public safety in urban areas,		
Capability: Analysing facial responses to personal growth exercises, AI User: Personal growth apps,	Capability: Verifying identities for secure access to facilities, AI User: Facility managers, security	Capability: Identifying suspicious individuals in public spaces, AI User: City authorities,		
coaches, AI Subject: Coaching clients	personnel, AI Subject: Employees, visitors	AI Subject: City residents		
		·····		
Use: 16,	Use: 62,	Use: 108,		
Domain: Human-Computer Interaction,	Domain: Management and Operation of critical infrastructure,	Domain: Urban Planning,		
Purpose: User authentication,	Purpose: Surveillance and security,	Purpose: Managing access to restricted urban areas,		
Capability: Verifying user identity for system access,	Capability: Monitoring areas for unauthorised individuals,	Capability: Verifying authorised individuals for access,		
AI User: Software developers, users,	AI User: Security personnel, facility managers,	AI User: City authorities,		
AI Subject: Software users	AI Subject: People in monitored areas	AI Subject: City residents		
Use: 17,	Use: 63,	Use: 109,		
Domain: Human-Computer Interaction,	Domain: Management and Operation of critical infrastructure,	Domain: Counterterrorism,		
Purpose: User experience personalisation,	Purpose: Emergency response,	Purpose: Identifying potential threats in public spaces,		
Capability: Adapting system be- haviour based on user's facial	Capability: Identifying individuals in emergency situations,	Capability: Recognising faces of individuals on watchlists,		
expressions, AI User: Software developers, users,	AI User: Emergency responders, security personnel,	AI User: Security agencies,		
AI Subject: Software users	AI Subject: People in emergency situations	AI Subject: General public		
Use: 18,	Use: 64,	Use: 110,		
Domain: Human-Computer Interaction,	Domain: Law enforcement,	Domain: Counterterrorism,		
Purpose: Accessibility enhancement,	Purpose: Suspect identification,	Purpose: Verifying identity of individuals at checkpoints,		
Capability: Enabling system control through facial gestures,	Capability: Matching faces to criminal databases.	Capability: Comparing faces to ID documents,		
AI User: Software developers, users,	AI User: Police, investigators,	AI User: Security forces,		
AI Subject: Users with physical disabilities	AI Subject: Suspects, victims	AI Subject: Individuals at checkpoints		
Use: 19,	Use: 65,	Use: 111,		
Domain: Finance and Investment, Purpose: Customer identification,	Domain: Law enforcement, Purpose: Crowd monitoring,	Domain: Counterterrorism, Purpose: Investigating terrorist activities,		
Capability: Verifying customer identity for transactions,	Capability: Identifying individuals in large crowds,	Capability: Analysing faces in surveillance footage,		
Al User: Banks, financial institutions,	AI User: Police, security personnel,	AI User: Investigation agencies,		

LLM-Generated Uses of a given A1 Technology (FRA)			
AI Subject: Bank customers	AI Subject: People in crowds	AI Subject: Suspected individuals	
Use: 20,	Use: 66,	Use: 112,	
Domain: Finance and Investment,	Domain: Law enforcement,	Domain: Environment and Sustainability,	
Purpose: Fraud prevention,	Purpose: Investigation assistance,	Purpose: Monitoring wildlife populations,	
Capability: Detecting fraudulent ac-	Capability: Analysing facial data from	Capability: Recognising individual	
tivities through facial recognition,	surveillance footage,	animals in a species,	
AI User: Banks, financial institutions,	AI User: Investigators, police,	AI User: Conservation organisations,	
AI Subject: Bank customers	AI Subject: People in surveillance footage	AI Subject: Wildlife	
Use: 21,	Use: 67,	Use: 113,	
Domain: Finance and Investment,	Domain: Migration, Asylum and Bor-	Domain: Environment and Sustain-	
Purpose: Investor sentiment analysis,	der control management, Purpose: Identity verification,	ability, Purpose: Tracking illegal poaching	
•	•	activities,	
Capability: Analysing facial expres-	Capability: Matching faces to pass-	Capability: Identifying faces of	
sions for market sentiment, AI User: Investment firms, traders,	port or ID photos, AI User: Border control officers, im-	known poachers, AI User: Wildlife protection agencies,	
TH Oser. Investment inins, tracers,	migration officials,	711 Osci. Wilding protection agencies,	
AI Subject: Investors	AI Subject: Travellers, migrants	AI Subject: Suspected poachers	
Use: 22,	Use: 68,	Use: 114,	
Domain: Education and vocational	Domain: Migration, Asylum and Bor-	Domain: Environment and Sustain-	
training,	der control management,	ability,	
Purpose: Student attendance tracking,	Purpose: Security checks,	Purpose: Managing access to protected areas,	
Capability: Identifying students for at-	Capability: Identifying individuals on	Capability: Verifying authorised indi-	
tendance records,	watchlists,	viduals for access,	
AI User: Teachers, educational institutions,	AI User: Border control officers, immigration officials,	AI User: Park authorities,	
AI Subject: Students	AI Subject: Travellers, migrants	AI Subject: Visitors	
Use: 23,	Use: 69,	Use: 115,	
Domain: Education and vocational	Domain: Migration, Asylum and Bor-	Domain: International Law Enforce-	
training,	der control management,	ment and Cooperation,	
Purpose: Learning engagement as-	Purpose: Asylum application process-	Purpose: Identifying international	
sessment, Capability: Analysing student facial	ing, Capability: Verifying identities of asy-	criminals, Capability: Matching faces to interna-	
expressions for engagement levels,	lum seekers,	tional criminal databases,	
Al User: Teachers, educational plat-	AI User: Immigration officials, asy-	AI User: Interpol, national law en-	
forms,	lum officers,	forcement agencies,	
AI Subject: Students	AI Subject: Asylum seekers	AI Subject: Suspected criminals	
Use: 24,	Use: 70,	Use: 116,	
Domain: Education and vocational	Domain: Democracy,	Domain: International Law Enforce-	
training,	D. marrie Water 'Land'Cook's a	ment and Cooperation,	
Purpose: Skill acquisition evaluation,	Purpose: Voter identification,	Purpose: Facilitating international prisoner transfers,	
Capability: Assessing facial responses	Capability: Verifying voter identities	Capability: Verifying identity of pris-	
to vocational training tasks,	to prevent fraud,	oners,	
AI User: Trainers, vocational training	AI User: Election officials, poll work-	AI User: Prison authorities,	
institutions, AI Subject: Trainees	ers, AI Subject: Voters	AI Subject: Prisoners	
Al Subject. Hamees	AI Subject. Votets	AI Subject. Filsolicis	

Use: 25, Domain: Employment, workers management and access to self- employment,	Use: 71, Domain: Democracy,	Use: 117, Domain: International Law Enforcement and Cooperation,
Purpose: Employee attendance tracking,	Purpose: Public opinion analysis,	Purpose: Enhancing border security,
Capability: Recognising employee faces for timekeeping, AI User: Human Resources, Management,	Capability: Analysing facial expressions in public gatherings, AI User: Political analysts, campaign managers,	Capability: Identifying individuals on watchlists at border crossings, AI User: Border control agencies,
AI Subject: Employees	AI Subject: People in public gatherings	AI Subject: Travellers
Use: 26, Domain: Employment, workers management and access to self-	Use: 72, Domain: Democracy,	Use: 118, Domain: Climate Change Mitigation and Adaptation,
employment, Purpose: Access control to restricted areas, Capability: Verifying employee identity for secure access, AI User: Security Personnel, Manage-	Purpose: Public safety at political events, Capability: Identifying potential threats in crowds, AI User: Security personnel, event or-	Purpose: Monitoring deforestation activities, Capability: Identifying individuals involved in illegal logging, AI User: Environmental agencies,
ment, AI Subject: Employees	ganisers, AI Subject: People at political events	AI Subject: Suspected illegal loggers
Use: 27, Domain: Employment, workers management and access to self-employment,	Use: 73, Domain: Media and Communication,	Use: 119, Domain: Climate Change Mitigation and Adaptation,
Purpose: Remote worker identification, Capability: Validating remote worker identity during virtual meetings, AI User: Management, Team Leaders,	Purpose: Enhancing content personalisation, Capability: Analysing viewer preferences and suggesting content, AI User: Media platforms, content creators,	Purpose: Tracking carbon footprint of individuals, Capability: Recognising individuals for carbon credit systems, AI User: Climate change organisations.
AI Subject: Remote Employees	AI Subject: Media consumers	AI Subject: Individuals
Use: 28, Domain: Essential private services and public services and benefits, Purpose: Identity verification for service access, Capability: Confirming user identity for secure service access, AI User: Service Providers, Government Agencies,	Use: 74, Domain: Media and Communication,  Purpose: Verifying identity for secure communication, Capability: Authenticating users based on facial features, AI User: Communication platforms, corporations,	Use: 120, Domain: Climate Change Mitigation and Adaptation, Purpose: Managing access to climate- sensitive areas, Capability: Verifying authorised indi- viduals for access, AI User: Environmental authorities,
AI Subject: Service Users, Citizens	AI Subject: Communication platform users	AI Subject: Visitors
Use: 29, Domain: Essential private services and public services and benefits, Purpose: Fraud prevention in public	Use: 75, Domain: Media and Communication, Purpose: Improving audience engage-	Use: 121, Domain: Gaming and interactive experiences, Purpose: Enhancing player immer-
benefits,	ment,	sion,

# **Table 4 continued from previous page**

AI User: Government Agencies,	AI User: Advertisers, marketers,	AI User: Game developers, VR platforms,
AI Subject: Benefit Claimants	AI Subject: Audience members	AI Subject: Gamers
Use: 30, Domain: Essential private services	Use: 76, Domain: Accessibility and Inclusion,	Use: 122, Domain: Gaming and interactive ex-
and public services and benefits, Purpose: Automated passport control,	Purpose: Assisting visually impaired individuals,	periences, Purpose: Improving game accessibility,
Capability: Verifying traveller identity at border controls,	Capability: Identifying faces and providing audio descriptions,	Capability: Enabling control through facial movements,
AI User: Border Control Agencies,	AI User: Accessibility software developers,	AI User: Game developers, accessibility designers,
AI Subject: Travellers	AI Subject: Visually impaired individuals	AI Subject: Disabled gamers
Use: 31,	Use: 77,	Use: 123,
Domain: Recommender Systems and Personalisation,	Domain: Accessibility and Inclusion,	Domain: Gaming and interactive experiences,
Purpose: Personalised advertising,	Purpose: Facilitating non-verbal communication,	Purpose: Creating personalised avatars,
Capability: Identifying user preferences for targeted ads,	Capability: Interpreting facial expressions and gestures,	Capability: Generating avatars based on player's face,
AI User: Advertisers, Online Platforms,	AI User: Communication app developers,	AI User: Game developers, social platforms,
AI Subject: Online Users	AI Subject: Non-verbal individuals	AI Subject: Gamers, social media users
Use: 32,	Use: 78,	Use: 124,
Domain: Recommender Systems and Personalisation,	Domain: Accessibility and Inclusion,	Domain: Hobbies,
Purpose: Content recommendation,	Purpose: Enhancing user interface accessibility,	Purpose: Enhancing photography,
Capability: Analysing user behaviour for personalised content,	Capability: Navigating software through facial movements,	Capability: Automatically focusing on faces in photos,
AI User: Streaming Platforms, Online Retailers,	AI User: Software developers, tech companies,	AI User: Photographers, camera manufacturers,
AI Subject: Consumers	AI Subject: Users with mobility impairments	AI Subject: Photography enthusiasts
Use: 33,	Use: 79,	Use: 125,
Domain: Recommender Systems and Personalisation,	Domain: Energy,	Domain: Hobbies,
Purpose: Personalised shopping experience,	Purpose: Monitoring energy consumption,	Purpose: Improving bird watching,
Capability: Recognising user for tailored shopping suggestions,	Capability: Identifying users and adjusting energy usage,	Capability: Identifying bird species from facial features,
AI User: Retailers, E-commerce Plat-	AI User: Energy companies, smart	AI User: Bird watchers, app develop-
forms, AI Subject: Shoppers	home providers, AI Subject: Homeowners, tenants	ers, AI Subject: Bird watching enthusiasts
Use: 34, Domain: Social Media,	Use: 80, Domain: Energy,	Use: 126, Domain: Hobbies,
	<del></del>	

	cherated eses of a given 111 Teenholog	J (1101)
Purpose: Photo tagging,	Purpose: Securing energy infrastructure,	Purpose: Personalising music experience,
Capability: Identifying individuals in	Capability: Authenticating personnel	Capability: Adjusting music based on
photos for tagging,	access to facilities,	listener's expression,
AI User: Social Media Platforms,	AI User: Energy companies, security firms,	AI User: Music lovers, app developers,
AI Subject: Social Media Users	AI Subject: Energy facility personnel	AI Subject: Music enthusiasts
Use: 35,	Use: 81,	Use: 127,
Domain: Social Media,	Domain: Energy,	Domain: Smart home,
Purpose: Profile verification,	Purpose: Optimising energy distribution,	Purpose: Enhancing home security,
Capability: Verifying user identity to	Capability: Identifying usage patterns	Capability: Recognising authorised
prevent fake profiles,	and adjusting distribution,	individuals for access,
AI User: Social Media Platforms,	AI User: Energy companies, grid op-	AI User: Homeowners, security com-
	erators,	panies,
AI Subject: Social Media Users	AI Subject: Energy consumers	AI Subject: Home residents
Use: 36,	Use: 82,	Use: 128,
Domain: Social Media,	Domain: Military and Defence,	Domain: Smart home,
Purpose: Content moderation,	Purpose: Enhancing surveillance ca-	Purpose: Personalising user experi-
,	pabilities,	ence,
Capability: Detecting inappropriate or	Capability: Identifying individuals in	Capability: Adjusting settings based
offensive images,	surveillance footage,	on user's presence,
AI User: Social Media Platforms,	AI User: Military, intelligence agen-	AI User: Homeowners, smart device
	cies,	manufacturers,
AI Subject: Social Media Users	AI Subject: Surveillance targets	AI Subject: Home residents
Use: 37,	Use: 83,	Use: 129,
Domain: Sports and Recreation,	Domain: Military and Defence,	Domain: Smart home,
Purpose: Player identification,	Purpose: Improving personnel identification,	Purpose: Monitoring child safety,
Capability: Recognising players dur-	Capability: Verifying identity at mili-	Capability: Alerting when unrecog-
ing live sports broadcasts,	tary installations,	nised faces are detected,
AI User: Broadcasters, Sports	AI User: Military, defence contrac-	AI User: Parents, security companies,
Leagues, AI Subject: Athletes, Viewers	tors, AI Subject: Military personnel	AI Subject: Children
Use: 38,	Use: 84,	Use: 130,
Domain: Sports and Recreation,	Domain: Military and Defence,	Domain: Social and Community Ser-
		vices,
Purpose: Fan engagement,	Purpose: Facilitating threat assessment,	Purpose: Assisting in missing person cases,
Capability: Identifying fans for per-	Capability: Identifying potential	Capability: Matching faces in public
sonalised experiences,	threats in crowds,	footage to missing persons,
AI User: Sports Teams, Event Organ-	AI User: Military, law enforcement	AI User: Law enforcement, social
isers,	agencies,	workers,
AI Subject: Sports Fans	AI Subject: Individuals in monitored areas	AI Subject: Missing persons
Use: 39,	Use: 85,	Use: 131,
Domain: Sports and Recreation,	Domain: Administration of justice	Domain: Social and Community Ser-
	and democratic processes,	vices,
Purpose: Security at sports events,	Purpose: Assisting in criminal investi-	Purpose: Enhancing public safety,
	gations,	

Capability: Identifying individuals for security purposes, AI User: Event Security, Sports Leagues,	Capability: Identifying suspects in video footage, AI User: Law enforcement agencies,	Capability: Identifying individuals on watchlists in public spaces, AI User: Law enforcement, security agencies,
AI Subject: Event Attendees	AI Subject: Suspects, victims	AI Subject: General public
Use: 40, Domain: Arts and Entertainment,	Use: 86, Domain: Administration of justice and democratic processes,	Use: 132, Domain: Social and Community Services,
Purpose: Audience analysis,	Purpose: Ensuring secure voting,	Purpose: Improving service accessibility,
Capability: Analysing audience reactions during performances,	Capability: Verifying voter identity at polling stations,	Capability: Facilitating sign language interpretation through facial expressions,
AI User: Performers, Event Organisers,	AI User: Election authorities,	AI User: Service providers, accessibility designers,
AI Subject: Audience Members	AI Subject: Voters	AI Subject: Deaf and hard of hearing individuals
Use: 41,	Use: 87,	Use: 133,
Domain: Arts and Entertainment,	Domain: Administration of justice and democratic processes,	Domain: Public and private transportation,
Purpose: Interactive exhibits,	Purpose: Facilitating courtroom identification,	Purpose: Enhancing passenger security,
Capability: Recognising visitors for interactive experiences,	Capability: Confirming identity of individuals in court proceedings,	Capability: Verifying passenger identity for boarding,
AI User: Museums, Art Galleries, AI Subject: Visitors	AI User: Courts, legal professionals, AI Subject: Defendants, witnesses	AI User: Airlines, train companies, AI Subject: Passengers
Use: 42,	Use: 88,	Use: 134,
Domain: Arts and Entertainment,	Domain: Government Services and Administration,	Domain: Public and private transportation,
Purpose: Character creation in video games,	Purpose: Improving public service delivery,	Purpose: Improving driver safety,
Capability: Creating game characters based on user's face, AI User: Game Developers,	Capability: Identifying citizens for personalised services, AI User: Government agencies,	Capability: Detecting driver fatigue through facial analysis, AI User: Car manufacturers, fleet managers,
AI Subject: Gamers	AI Subject: Citizens	AI Subject: Drivers
Use: 43, Domain: Security and Cybersecurity,	Use: 89, Domain: Government Services and	Use: 135, Domain: Public and private trans-
Purpose: Surveillance,	Administration, Purpose: Enhancing security at public	portation, Purpose: Personalising in-vehicle ex-
Capability: Identifying individuals in surveillance footage,	facilities, Capability: Monitoring and identifying individuals at facilities,	perience, Capability: Adjusting settings based on driver's preferences,
AI User: Law Enforcement, Security Companies, AI Subject: General Public	AI User: Government agencies, security firms, AI Subject: Public facility visitors	AI User: Car manufacturers, ride- sharing companies, AI Subject: Drivers, passengers
Use: 44,	Use: 90,	Use: 136,
Domain: Security and Cybersecurity,	Domain: Government Services and Administration,	Domain: Interpersonal Communication,
Purpose: Access control,	Purpose: Facilitating document verification,	Purpose: Enhancing video communication,

# **Table 4 continued from previous page**

## LLM-Generated Uses of a given AI Technology (FRA)

Capability: Verifying identity for secure access, AI User: Security Personnel, IT Ad-	Capability: Comparing facial features with ID photos, AI User: Government agencies,	Capability: Improving video quality by focusing on faces, AI User: Video call platforms, users,
ministrators,	•	-
AI Subject: Employees, Users	AI Subject: Citizens, immigrants	AI Subject: Video call participants
Use: 45,	Use: 91,	Use: 137,
Domain: Security and Cybersecurity,	Domain: Diplomacy and Foreign Policy,	Domain: Interpersonal Communication,
Purpose: Identity verification in cybersecurity,	Purpose: Enhancing embassy security,	Purpose: Improving understanding of non-verbal cues,
Capability: Confirming user identity for secure online transactions,	Capability: Identifying individuals at diplomatic facilities,	Capability: Analyzing facial expressions during communication,
AI User: Cybersecurity Firms, Online Platforms,	AI User: Embassies, diplomatic security services,	AI User: Communication platforms, users,
AI Subject: Online Users	Al Subject: Embassy visitors, staff	AI Subject: Communication participants
Use: 46,	Use: 92,	Use: 138,
Domain: Marketing and Advertising,	Domain: Diplomacy and Foreign Policy,	Domain: Interpersonal Communication,
Purpose: Targeted advertising,	Purpose: Facilitating visa processing,	Purpose: Facilitating language learning,
Capability: Identifying user demo-	Capability: Comparing applicant photos	Capability: Providing feedback on
graphics for targeted ads, AI User: Advertisers, Marketing Agencies,	tos with passport photos, AI User: Embassies, consulates,	pronunciation through facial analysis, AI User: Language learners, educa- tion platforms,
Al Subject: Consumers	AI Subject: Visa applicants	AI Subject: Language learners

# (E) MATERIALS USED DURING USER STUDIES

<ul> <li>Limited or low risk use</li> </ul>							
Biometric identification a	nd	Family			Romantic re	lationships an	d
categorization of natural	persons	Ozatina abatas	Identifying	Recognizing	friendships		
Verifying identity through facial features Matching faces to criminal databases	Identifying demographic characteristics from faces	Sorting photos based on facial recognition	unfamiliar faces in child's vicinity	signs of distress or confusion	Identifying friends in photos for tagging	Matching faces to user preferences	Analyzing interaction patterns in photos
Health and Healthcare		Well-being			Human-Computer Interaction		
Verifying Identifying	Analyzing	Analyzing		Analyzing		Adapting	Enabling
patient identity disease	facial expressions for	facial expressions for	Risk level: High Risk			system ehavior based	system control through facial
in medical settings symptoms on faces	emotional state	mood assessment	on taces	growth		n user's facial expressions	gestures
		dosessinent		tion recognition capabilities,	which falls under the	Схргозлопо	
Finance and Investment		Education ar	d vocational tr	and Annex III, point 1(ab).		vorkers mar	agement
Verifying Detecting	Analyzing	Identifying	Domain: Well-being			self-employ	ment
customer	facial expressions for	students for	Purpose: Mood tracki Al User: Well-being a	ops, users		Verifying	Validating remote worker
transactions through facial	market	attendance records	Al Subject: App users	Vocational	employee Taces for	employee identity for	identity during
recognition	sentiment		levels	training tasks	timekeeping	secure access	virtual meetings
etings by management and team leaders.  Limited or low risk use	O Unrealistic						
stification:	Q5 How frequently do you <u>encounter references</u> to this use in your professional life?  Rarely Occasionally Sometimes Frequently Often Very often						
ited or Low Risk due to its specific for identity verification without	Railely	occasionally	Sometimes	riequentity	Otten	O very or	leii C
ader implications on fundamental ts or safety. <u>EU AI Act</u>	Q6 How likely do you think		I be widely adopted in  Somewhat unlikely	the near future?  Neutral	O Somewhat I	kely Clike	ely O
	Q7 How likely do you think it is that this use will <u>fundamentally change</u> the way businesses operate or people live?  Very unlikely Unlikely Somewhat unlikely Neutral Somewhat likely Ukleby Very Unlikely Very Unlikely Very Unlikely Unlikely Very Unlikel						
	Q8 How risky do you consider this use to be for <u>society</u> as a whole?  Not risky at all Slightly risky Moderately risky Significantly risky				O Very risky	C Extremely risky	O Unaccepta
	Q9 How risky do you cons  Not risky at all		r the <u>environment?</u> ) Moderately risky	Significantly risky	O Very risky	Extremely risky	O Unaccepta
No. 497	Not risky at all	Slightly risky	Moderately risky		○ Very risky	Extremely risky	○ Unaccepta
ised for validating remote	Not risky at all  Q1 How frequently do you	Slightly risky	Moderately risky		Very risky	Extremely risky	
ne Al system intended to be used for validating remote orker identity during virtual	Ol How frequently do you Rarely  Q2 How likely do you think	slightly risky  encounter references  Occasionally  k it is that this use will	s to this use in your pr	ofessional life?		○ Very of	ien C
ne Al system intended to be used for validating remote orker identity during virtual setings by management and	Ol How frequently do you Rarely  Q2 How likely do you think Very unlikely  Q3 How likely do you think	encounter references: Decasionally  k it is that this use will Unlikely  k it is that this use will	s to this use in your pr Sometimes  I be widely adopted in Somewhat unlikely	ofessional life?	Often  Somewhat is	○ Very of kely ○ Like	ren C

Figure 6: **Materials used during user studies with AI practitioners**. During in-person studies, we showed AI developers and AI compliance experts an interactive list of 138 uses (A), followed by 16 interactive assessment cards for overlooked uses (B). During online studies, we showed AI developers and AI compliance experts a subset of 46 LLM-generated uses. In both in-person and online studies, AI developers interacted with a simplified version of the cards (B), while AI compliance experts used a more complex version (C), including the LLM-derived risk label, its justification, and questions to measure agreement between the experts and the LLM.